

Instructions for “Problem Corrected” Notice

It is a good idea to issue a notice when a serious violation or situation has been resolved. Although neither EPA nor State of Colorado regulations require such notices, the Division recommends you issue a “problem corrected” notice. You should coordinate with your local health department as well.

The notice on the reverse is very general and can be used for any violation or situation. However, to help restore consumers confidence in the water system, you should modify the notice to fit your situation. Although the public should have seen your initial notice, there may be additional information you learned after the notice was issued. Therefore, you should describe the violation or situation again and discuss how the problem was solved.

Delivery Method:

You should use the same delivery methods you used for the original notice.

You may wish to use additional methods (e.g., delivery of multiple copies to hospitals, clinics, or apartment buildings) if necessary to reach all persons served. Print your notice on letterhead, if available.

After Issuing the Notice

Make sure to send WQCD copies of all public notice(s) and a Tier 1 Certificate of Delivery Form within ten days after issuing the notice.